CONNECTING TO 3G AT HOME

Your College Laptop has 2GB of included monthly Telstra 3G internet. Be aware that Telstra is responsible for 3G internet speeds and the school has no control over this.

Keep in mind, that even though you may have elected to have “medium” filtering applied to your laptop, you will still not be able to access social media sites using your laptop with 3G. To access social media sites on your laptop away from school, you will still need to use your home internet (check with your parents first to see if you’re allowed to install it to your laptop).

CONNECTING TO 3G WITH 3G CONNECT

1. Disconnect all wireless connections.

   To do this, right click on the wireless icon. You will see a list of all available wireless connections. Right click on the connected wireless and click the disconnect button as shown:

   ![Disconnect Button](image1)

2. Once you have disconnected all wireless signals, the wireless list should show you are not connected to anything.

   ![Disconnected List](image2)
3. Once you have disconnected from all networks, go to your main desktop screen and select the **3G Connect** icon as shown below.

When you double click on this icon, the following box will appear. Click **OK**.

![3G Connect icon](image)

If you receive this message at the bottom of your screen you are still connected to a wireless network which means you must go back and complete Steps 1 & 2 again. **The 3G won't connect if you are already connected to a network.**

![3G Connect message](image)

4. Next, click on the task bar at the bottom right hand side of your screen near the battery icon. It looks like this:

![Task bar](image)

5. When you click on the **3G** icon, the pin bar will open and you will see your 3G icon.

Your 3G icon will look like green bars underlined by red.
6. **Right click** on the 3G icon and a box will appear asking you to connect to the 3G.

   Select “**Connect**”.

7. Wait approximately 10 seconds and the following prompt will appear.

   You will now be connected to Telstra 3G and you will be able to see this in your wireless networks box.
8. To disconnect from 3G, repeat Steps 5 & 6 and choose “Disconnect”.

Notes and troubleshooting:

If you receive an error about the APN being incorrect or Service Not Subscribed, try restarting your laptop and try again.

The wireless LED has three possible colours, none, blue and orange. Repeatedly pressing Fn-F3 cycles through five connection states that use the three colours, in this order:

- None = wireless off
- Orange = network wireless (WiFi) on
- Orange = network wireless (WiFi) and bluetooth on
- Blue = 3G wireless on
- Blue = 3G wireless and bluetooth on

Just to confuse things, before you ever use Fn-F3 at all, the LED is blue whether you are using WiFi or 3G.

The response to Fn-F3 can be slow, taking up to 15 seconds. This is because the laptop must set up (or close down) a whole wireless connection.

Note that the college has rolled out software to your laptop to help make switching networks easier. Just press Fn+F3 and select which wireless services you want enabled. (You need to be logged in to do this)

If you try to connect to Telstra 3G by using the wireless icon (five white bars) and list, you will get an error message saying APN incorrect. You must use the 3G icon to connect to Telstra 3G.

Bluetooth drivers are installed on the first occasion you try to connect 3G. You may need to log off and logon after that.

If you continue to have problems connecting to the 3G Network, contact the College ICT Support.